Blue Spring Digital Phone Features

All features are included with your monthly rate unless otherwise noted
Please see the section below labeled "Customer Web Portal" for access instructions

Features included in the basic rate plan:

Caller ID
Call Waiting
3-Way Calling
Voicemail to Email
Customer Web Portal
Call Forwarding Not Reachable
Voicemail (dial 9999 to access)
Call Forwarding Always
Call Forwarding Busy
Call Forwarding No Answer
Do Not Disturb
Music On Hold
Detailed Call History Logs
International Long Distance (varies by destination)

Features that can be added Ala Carte:

Simultaneous Ring ($2.50/mo)
Toll Free Number ($3.99/mo plus usage)
Auto Attendant ($9.99/mo plus set up fees)

Feature Descriptions

Caller ID
Caller's name and number will appear, if available

Call Waiting
Traditional Call Waiting service

3-Way Calling
Ability to add another call to an existing call

Voicemail to Email
System sends the voicemail recording to your email

Customer Web Portal
Ability to view and listen to voicemail messages, view detailed call history logs, and change account settings. Access the new portal at https://portal.myvoip.me/portal/. Please send us an email to request your login information.

Call Forwarding Not Reachable
Forward calls to an alternate number if your internet connection is not working

International Long Distance
We can provide you with exact pricing if you send an email to support@bluespring.me with the Country, City, and number(s) you wish to call. Be as specific as possible regarding the destination location.

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Phone: 435.554.8778
Fax: 435.553.4665
Web: www.bluespring.me

Blue Spring Broadband
517 W. 100 N. Ste.107
Providence, UT. 84332

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Call Forwarding Always
Forward all calls
Call Forwarding Busy
Forward calls to an alternate number if your line is in use
Call Forwarding No Answer
Forward calls to an alternate number if you don't answer
Do Not Disturb
Send calls directly to voicemail
Music on Hold
Play music to the caller if you put them on hold (press the Flash or Hook button on your phone)
Detailed Call History Logs
Ability to view call history for up to 30 days in the past. Lists time, date, caller's number, and length of call

Simultaneous Ring
Rings multiple numbers simultaneously. (i.e. can be used to ring your cell phone if you have to leave home and are expecting an important call)
Toll Free Number
We can provide you with a toll free number or you can choose your own, if available. Usage billing is typically $0.05 per minute
Auto Attendant
Greet your callers with a voice menu that allows them to select from multiple options (i.e. "Press 1 for John, 2 for Mary, 3 for Tim", etc.)

Star Codes
***67 – Disables Caller ID (To make and anonymous outbound call)**
***69 – Returns the previous inbound call by automatically dialing the number in the Caller ID**
***72 – Enables Call Forwarding Always**
***73 – Disables Call Forwarding Always**
***78 – Enables Do Not Disturb**
***79 – Disables Do Not Disturb**

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